

Republic of the Philippines Department of Science and Technology

PHILIPPINE SCIENCE HIGH SCHOOL SYSTEM

Office of the Executive Director Agham Road, Diliman, Quezon City

CERTIFICATE OF COMPLIANCE

Pursuant to Republic Act 11032: "An Act Promoting Ease Of Doing Business And Efficient Delivery Of Government Services, Amending For The Purpose Republic Act No. 9485, Otherwise Known As The Anti-Red Tape Act Of 2007, And For Other Purposes"

I, **LILIA T. HABACON**, Filipino, of legal age, Executive Director of the Philippine Science High School System – Office of the Executive Director, being responsible and accountable in ensuring compliance with Section 6 of the Ease of Doing Business and Efficient Government Service Delivery Act of 2018 and Rule IV of its Implementing Rules and Regulations, hereby declare and certify the following facts:

- 1. The PSHS System including its **16** Campuses has established its service standards known as the Citizen's Charter that enumerates the following:
 - a. Vision and Mission of the Agency
 - b. Frontline services offered
 - c. Step-by-step procedure in availing of frontline services
 - d. Employee responsible for each step
 - e. Time needed to complete the procedure
 - f. Amount of fees
 - g. Required documents
 - h. Procedure for filing complaints
- 2. The Citizen's Charter is posted as information billboards in all the service office of **PSHS System** and its **Campuses** that deliver frontline services.
- 3. The Citizen's Charter is positioned at the main entrance of the office or at the most conspicuous place of all the said service offices.
- 4. The Citizen's Charter is written either in English, Filipino, or in the local dialect and published as an information material (e.g. booklet or brochure).
- 5. The Citizen's Charter is uploaded in the agency's website and accessible to the public.
- 6. The Agency has undertaken self-assessment and reporting of improvements in its existing Citizen's Charter.
- 7. The Citizen's Charter shows the process improvement, specifically on the streamlining of procedures and shortened turnaround time, on the most availed frontline services (See Annex A)

This certification is being issued to attest to the accuracy of all foregoing based on available records and information that can be verified.

IN WITNESS HEREOF, I have hereunto set my hand this 5th day of December, 2019 in Quezon City, Philippines.

Executive Director
Philippine Science High School System

Office of the Executive Director

SUBSCRIBED AND SWORN to before me this,

0 & DEC 2019

, 2019 in

Official CITA

Philippines, with affiant exhibiting to me his/her PASSPORT: EC3751295 issued on March 21, 2015 at DFA Angeles.

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